

INSPIREWARE LIMITED WARRANTY

This INSPIREWARE Limited Warranty applies to INSPIREWARE hardware products only (the “**Product**”). It provides rights separate to rights provided by consumer law. INSPIREWARE Limited Warranty benefits are in addition to, and not instead of, rights provided by consumer law and it does not exclude, limit or suspend buyer’s rights arising from consumer law. Consumers have the right to choose whether to claim service under the INSPIREWARE Limited Warranty or under their consumer law rights.

INSPIREWARE warrants that each Product that you purchase is free from material defects in design, material and workmanship when used normally in accordance with provided guidelines during the warranty period (the “**Warranty Period**”). Guidelines include but are not limited to the information contained in technical specifications and operating manuals.

The Warranty Period commences on the date of purchase of the Product, and continues for the period of:

Device	1 year
Accessories (Tripod)	6 months

I. If a defect in the Product arises during the Warranty Period:

During the Warranty Period, a Product will be repaired or replaced at the sole option of INSPIREWARE. INSPIREWARE may use new or previously used parts that are equivalent to new in performance and reliability in repairing a Product, or replace the Product with the same new or previously used Product, or a Product with similar functionality formed from new and/or previously used parts that are equivalent to new in performance and reliability.

If a Product needs to be repaired or replaced during the Warranty Period; all costs of transportation of the Product to INSPIREWARE shall be borne by you.

All replacement Products and parts: (i) are warranted for the remaining portion of the original Product’s warranty, and (ii) shall be delivered to you on the following conditions: shipping charges shall be paid by INSPIREWARE or its authorised service provider (the “**Service Provider**”); any taxes and duties associated with transportation of the replacement Products and parts shall be paid by you.

All replaced Products and parts must be returned to INSPIREWARE and shall become the property of INSPIREWARE. When returning the Product or parts please: (i) follow the boxing and return instructions carefully, otherwise you may be responsible for the possible damage occurred during the shipment; (ii) display all necessary details (e.g., the name, phone number, address, email, purchase date) on the notice to be included along with the Product or part; and (iii) prepay any shipping charges, taxes or duties associated with transportation of the Products or parts to INSPIREWARE and you assume risk of loss during shipping.

II. INSPIREWARE will provide warranty service through one or more of the following options:

1. Mail-in service

- 1.1 Your Product will be repaired or replaced upon its delivery to INSPIREWARE. After the Product has been repaired or replaced, it will be returned to you. You are responsible for Product’s installation and verification of its operation.

III. This warranty does not apply to:

- (a) Damage resulting from accident, misuse, abnormal use, abnormal conditions, neglect, negligence, unusual physical, electrical or electromechanical stress, use of excessive force or a metallic object when pressing enclosure or parts, or use contrary to any instructions issued by INSPIREWARE;
- (b) Damage resulting from improper storage, transportation, handling, testing, operation, maintenance, installation, service, or adjustment not furnished or approved by INSPIREWARE, including but not limited to installation of unauthorized software and unauthorized root access, both of which shall void this INSPIREWARE Limited Warranty;
- (c) Damage resulting from external causes such as collision with an object, fire, flooding, liquid, dirt or sand, dampness, windstorm, lightning, earthquake, exposure to weather conditions, theft, blown fuse, or improper use of any electrical source;
- (d) Damage arising from modification, repairing or altering of the Product by any third party other than INSPIREWARE;
- (e) Loss of, or damage to, your data by a Product;
- (f) Any software programs, whether provided with the Product or installed subsequently;
- (g) Damage caused by any third-party product(s) used along with the Product (e.g. hardware, software, accessories, ancillary equipment, etc.), including those that INSPIREWARE may provide or integrate into the Product at your request;
- (h) Any technical or other support, such as assistance with "how-to" questions and questions regarding Product set-up and installation;
- (i) Scratches, dents and other cosmetic damage, unless caused by INSPIREWARE;
- (j) Product where the serial number is removed, defaced, damaged, altered or made illegible;
- (k) Defects arising out of normal wear and tear; or

IV. Limitation of liability

INSPIREWARE is responsible for loss or damage to your Product only while it is in INSPIREWARE's possession, or in transit (if INSPIREWARE is responsible for the transportation).

UNDER NO CIRCUMSTANCES, AND NOTWITHSTANDING THE FAILURE OF ESSENTIAL PURPOSE OF ANY REMEDY SET FORTH HEREIN, SHALL INSPIREWARE BE LIABLE FOR ANY OF THE FOLLOWING, EVEN IF INFORMED OF THEIR POSSIBILITY AND REGARDLESS OF WHETHER THE CLAIM IS BASED ON CONTRACT, WARRANTY, NEGLIGENCE, STRICT LIABILITY OR ANOTHER THEORY OF LIABILITY:

THIRD-PARTY CLAIMS AGAINST YOU FOR DAMAGES;

LOSS, DAMAGE OR DISCLOSURE OF YOUR DATA;

SPECIAL, INCIDENTAL, PUNITIVE, INDIRECT OR CONSEQUENTIAL DAMAGES, INCLUDING BUT NOT LIMITED TO LOST PROFITS, BUSINESS REVENUE, GOODWILL OR ANTICIPATED SAVINGS.

IN NO EVENT SHALL THE TOTAL LIABILITY OF INSPIREWARE FOR ALL DAMAGES AND CLAIMS UNDER OR RELATED TO INSPIREWARE LIMITED WARRANTY EXCEED THE AMOUNT PAID FOR THE PRODUCT.

V. General terms

INSPIREWARE may modify the Limited Warranty from time to time.

INSPIREWARE Limited Warranty and any dispute or claim in connection with it shall be governed by the law of South Africa. Any dispute, controversy or claim arising out of or relating to INSPIREWARE Limited Warranty shall be settled by the courts of South Africa.